

An important message from the Deputy CEO

The Victorian Government has extended the lockdown for the whole of Victoria until midnight Tuesday 27th July 2021. There will be only five reasons for Victorians to leave their homes:

- To access essential services
- Caring duties
- Work, if they cannot work from home
- Exercise (limited)
- To receive COVID vaccination

We deeply care about the health and wellbeing of our staff, customers, their families and carers. As such, we have strong processes in place to be able to respond to a short-notice shutdown, while safely maintaining as many services for customers as we are able to.

Different program areas will be impacted in different ways during this lockdown period. Please see below for impacts to programs and services you are involved in:

Therapy and Education Supports:

All face to face services will be delivered online, or will be rescheduled to another time. Your therapist or key worker will contact you to make arrangements.

Active Living Options Programs (Group Programs) – Otway street, Bonshaw and Golden Point:

Services will be limited to those people who are not living in group homes or aged care. Usual program hours will operate. If you live at home and are planning not to attend, please call and let us know.

Financial Plan Management:

FPM will continue uninterrupted services via email and phone.

Support Coordination:

All face to face services will be delivered online or will be rescheduled to another time. Your Support Coordinator will contact you to make arrangements.

Kindergarten Inclusion and Pre-School Field Officer (PSFO) programs:

There will be no change to the Kindergarten Inclusion/Additional Assistant or PSFO programs

General enquiries:

Our administrative team will be working remotely – please be patient as it may take us a little longer to return your calls in these circumstances.

We know this will again be a very difficult time for many people. It is my hope that after this short lockdown period, we will be able to resume services as COVID-Normal. If you have any queries or feedback, please don't hesitate to contact me on 5329 1348 or scavanagh@pinarc.org.au



Sara Cavanagh, Deputy CEO.

July 20th 2021

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